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Hello everyone!

We are officially up and running on June 1, 2020.

Our office has always considered infection control a top priority and follows the protocol laid out by the American Dental Association (ADA), U.S. Center for Disease Control and Prevention (CDC), the Michigan Department of Health and Human Services (MDHHS) and the Occupational Safety and Health Administration (OSHA). With the recent COVID-19 outbreak some of these protocols have been updated so you may see some changes at your next appointment. These changes were made to help protect both our patients and ourselves. Some changes you will see at your next appointment are:

- Our lobby is closed at this time.
- Please come to your appointment 15 min early to allow extra time for new protocols
- Please call our office when you arrive and one of our staff members will meet you at your car to take your temperature and ask some screening questions.
- In the spirit of social distancing we ask that no additional persons come into the office for an appointment, any additional persons will be asked to wait in the car. Exceptions include:
 - o Infants coming in with their parent
 - o A parent coming in with their young child
 - o Our patients with special needs who require a caregiver present at their appointment
- Our children's toy chest has been removed from our hallway, instead the hygienist or assistant will provide them with a prize at check out
- We will be wearing additional personal protective equipment (PPE) which may make us more difficult to hear. If you have trouble understanding or hearing us please let us know
- Our additional PPE makes us very warm so the building will be kept quite cool, we encourage you to bring a jacket to make sure you are still comfortable
- We will do our absolute best to maintain our schedule and run on time for you however we ask for your patience in the next weeks as we are also learning how to make these new protocol part of our routine.

We look forward to seeing you again soon and are happy to answer any questions you may have. To make an appointment please call 616-245-3205. We are so grateful for your trust and loyalty and are excited to welcome you back soon!

The Renew Family Dental Team